LEEDS PALLIATIVE CARE NETWORK

PROGRAMME OVERVIEW 19/20



To capture progress of the LCPN projects within 19-20
To enable monitoring of achievement and provide targeted support where required.

on track on hold

M Stockton Start Date: May 2019

			complete	End	End Date:		Mar 2020
	May 20	19 Update					Progress
Project title and Purpose	Key Milestones	Project Lead	Update	Start date	End date	Funding?	add from dropdown
		Education	 & Research	<u> </u>		<u> </u>	
Palliative and EoLC Learning Outcomes Ensure a consistent approach and standard is used to delivery of EOLC education that is evidence based.	-Map city wide education to the outcomes. -Support planned new implementation; WF/Care Homes -Evaluate the impact of using the outcomes. - Leeds input to Regional work; benchmarking CNS roles to outcomes	Trish Stockton	2 new key areas plan to use - Wheatfield's Hospice and Care Homes. Leeds is part of an evaluation study with Hull University. Leeds is part of an evaluation study with Hull University. To be included in the Professional section of the new LPCN website as a key place to access. CNS benchmarking ongoing; Review use citywide. To include within LPCN Education Group agenda.	Jul-17	Ongoing	N	on track
Communication Skills Training To deliver consistent and high quality training in communication skills for EOLC across Leeds	-Update current training material. -Support new facilitators to develop skills. -Update for existing facilitators. -Refresh Communication Skills Strategy	Trish Stockton	Communication skills group reviewing content & identifying key strategic areas TS meeting individual facilitators to ascertain their training needs/ support. 1 new facilitators to be trained 2019. Initial links made with Leeds Better Conversations work Clearer understanding of different levels of training provided. To consider internal LPCN bid for resource to support delivery of this work. Next meeting Mid-July 2019	Jul-17	Mar-20	N	delayed
Website Education Content To ensure the education materials and information available on the LPC website is up to date, accurate and complete.	-Agree content list for education sectionAgree lead responsible people for each sub section -Agree materials to be uploaded -Provide content materials to LPCN office within agreed timescale -Review and update content on regular basis	Trish Stockton	To arrange specific meeting for Education Group in March. Informtation for website to be shared with Trish by 7th May.	Feb-19	May-19	N	on track
Palliative Care Ambulance Crew Training To ensure Leeds Palliative Care Ambulance Crew gain and maintain the skills required to provide a high quality service	- Agree content of Training with YAS - Deliver training annually as agreed - Review Training needs annually	Trish Stockton	Citywide training team established. Meeting planned to discuss training needs 20th June	Apr-19	Mar-20	N	on track
S. Train the Trainers - Advance Care Planning for People with Dementia To deliver agreed Advance Care Plan training programme to professionals across the region as commissioned by West Yorkshire and Harrogate ICS	- Finalise the training programme content with ICS - Agree training dates and advertise - Select 10 facilitators for first cohort - Deliver training twice / year	Trish Stockton	Initial date agreed. Programme advertised. First Training to be delivered June 2019	Apr-19	Mar-20	NHSE	on track
6. Syringe Driver Use Training for LYPFT / The Mount To provide clinicians within The Mount the skills necessary to use and administer medications via a syringe driver	- Agree training needs and content - Develop a training plan / sessions - Deliver the training - Evaluate Training - Monitor clinician competence and confidence using the equipment and delivering care	Trish Stockton Nicky Needham	Training Team (includes St. Gemma's, Wheatfields and LCH) meeting to plan the sessions. To also include prescribing and medication training from Moira	Apr-19	Mar-20	N	on track
7. ECHO System To develop, support and promote a tele-education system citywide. (incl GP's, Care homes, EOL Teams and NHS Trusts).	-Engage with national roll out for use of ECHO -Secure Funding for staff time to support project -Complete training for initial ECHO team -Citywide Engagement event -Agree next steps and roll out -Staff first ECHO course -Evaluate ECHO use -Agree next stage roll out - Recruit Admin Support	Jane Chatterjee	LPCN project group established The development of ECHO programmes agreed. Primary Care to be first programme. GP programme started Feb 2019; Good attendance and Positive initial feedback.	Sep-17	Mar-20	Funding made recurrent for ECHO Support Team	on track

	Pa	tient Experience &	Quality Improvement				
8. EOLC Metrics Agree and implement a suite of metrics across Leeds to measure the effectiveness and quality of palliative and EoLC	- Agree metrics to report - Work with Informatics Hub to agree reportable data - IG data sharing issues resolved to enable data flow - EPaCCs reports published (for 2017/18) - Full metrics Report Produced (April 2018) - Understand links to other metrics / information systems (EG RAIDR)		Both 2017/18 and 2018/19 EPaCCs reports now received and distributed. Still waiting for Hospital admissions in last 90 days data for 18/19 Next metrics meeting to agree next steps for data development and reporting and further develop metrics plan. LPCN have secured a place on the Leeds Informatics Boards and will provide an update to them on the metrics and EPaCCs development work below.	Sep-16	Mar-20	N	on track
9. Improving EPaCCs, its use and reporting Increase the use of EPaCCs across Leeds Providers to improve the coordination and management of Palliative & EOL Care. To improve the reporting of EPaCCs data to further improve use, monitor EOL outcomes and inform system planning. To include the use of and access to the ReSPECT document and process. (Recommended Summary Plan for Emergency Care and Treatment)	Develop PPM+ version of EPaCCS template and reports. -Pilot PPM+ version -LTHT launch -Explore options for shared palliative care view within Leeds Care Record -PC information leaflet updated and implemented -EPaCCS User Feedback -Patient consultation -Evaluate EPaCCS to inform further quality improvements required -Fully Review EPaCCS tool	Sarah McDermott	LTHT EPaCCs developed within ReSPECT. Reports development in progress. Full launch date in LTHT Dec 18 ReSPECT/ DNACPR link from PPM+ ReSPECT Form improvements planned following feedback. LPCN linked with Community/Out of Hospital ReSPECT Group, with hospice, GP, CCG and LCH representation and will receive notes. Project support identified for Community/Out of Hospital Respect Group. 1. Review of EPaCCS and creation of S1/EMIS versions of ReSPECT in development - task and finish group with hospice, GP, Public Health and LCH/LCH EPR team progressing this work, which is near completion. EPaCCS and ReSPECT S1 templates being linked/combined - proposed name Planning Ahead (EPaCCS/ReSPECT). Clinician feedback to be sought. Links with Seacroft and Garforth LCPs established to seek feedback on ACP potential to support frailty PHM. PH colleagues and ReSPECT groups aware of work. 2. Community/Out of hospital T&F group reviewing electronic / clinical ReSPECT processes; risks, benefits and solutions, resource provided by LCH EPR team with LCR team involvement. Options paper in development, due end of May. 3. Community/Out of hospital considering training options; for existing DNACPR signatories in the first instance. Roll out dependent on 1 and 2 above. 4. What Happens When My Heart Stops patient information leaflet revised and to be shared with the Community/Out of hospital group. 5. Public involvement under consideration. AUPC Audit of EPaCCs data and EPaCCs user survey to inform future targeted Quality improvement Work approved. Improved citywide data now available for review by AUP; though still need date of death. Commenced audit work; full report early summer.	Sep-17	Mar-20	N N	on track
10. Provision of 50 additional Syringe Drivers to core care providers To improve patient care and experience through increasing availability and access to equipment required for effective symptom management	- Meet with LTHT medical Physics to explain bid and agree purchasing process - Order Syringe Drivers and lock boxes - Transfer fund to LTHT - Finalise numbers required with each provider - Medical Physic to check and label devices - Distribute to Providers	Diane Boyne Liz Rees	Initial meeting with Liz Rees and Gerry Holiday -Medical Physics Dept. Gerry to agree within LTHT purchase process.	Apr-19	Sep-20	Y CCG Pipeline Bid	on track
Bereaved Carer's Survey: To gain feedback on experience of EOLC delivered from carers of recently deceased patients.	-Work with Healthwatch on design, promotion and analysis -Review and refine survey for scientific rigour -Finalise survey to be delivered annually with CCG funding -Agree distribution process and dates for survey -Analyse returned surveys -Produce annual report of findings	Liz Rees/Claire Iwaniszak	Jakki Birtwistle presented the initial findings from the qualitative analysis undertaken by the AUPC on 21st May which did not include LCHT data. Jakki and Simon Pini to analyse LCHT data and include in qualitative analysis final report ready by 19th June. CI to pull together City-wide report by start of July - draft to be ready by 19th June. Report to be published in July on Leeds Palliative Care and Healthwatch websites. Group to establish next steps and actions for the next round 19/20 LCHT linking with primary care to enable GP's to undertake survey for OJ (QOF and improve community survey process next year. 19/20 Survey drafted and SOP being updated. Lisa Kundi has been invited to attend future meetings. Stuart Morrison to confirm at next meeting if Healthwatch can continue to support the survey 19/20.	Apr-18	Jul-19	Y Recurrent funding Request annually	on track

		Workforce 9. C	vice Develonment				
12. Transfer of Care - To improve the transfer of patients between all providers to improve continuity of care and patient experience. 13. Improving EOLC for people with Heart Failure To improve the quality of care for patients with	- Monitor impact of daily patient transfer meeting process Agree new areas for improvement and prioritise - Refresh Terms of Reference TOC sub group: -Hospite to Hospital 'interface project' developed to improve and widen patient access to the Nurse led EOLC beds within the Hospices. - Re-establish project group links with LTHT Cardiology and Community Heart Failure Nurses	Clare Russell	initial objectives achieved, further TOC objectives to be identified and agreed. Meeting Dates Set for 2019-20. Next 25th April 2019 Future Priorities will be: Hospice EOLG Beds - Monitoring implemented changes and TOC data. - A&E project outcomes / impact - Scoping Trusted Assessor Models - Develop understanding of FastTrack flow within the city. A&E Subgroup; final flowchart and supporting documentation Launched January 2019 Audit measures agreed. First patient transferred using agreed flowchart process. Report with recommendations written and circulated. Funding to support MDT and further Quality.	Apr-19 Apr-19	Mar-20	N Y Recurrent	on track
advanced heart failure in Leeds 14. Leeds Palliative Care Ambulance	- Agree the Terms of Reference - Agree the Terms of Reference - Agree the Terms of Reference	Deborah	Improvement work agreed by CCG for 2019-20. Meeting to agree high level plan for 19/20 complete. Draft TOR for group completed including reporting into LPCN.	Apr-19	Mar-20	funding	on track
To provide support to the operational Group and deliver service improvements identified	- Establish formal reporting into LPCN - Develop Activity Report for LPCN - Devleop a Stand Operating procedure for the service - Ensure SOP is adopted by VAS formally - Agree service imporvement plan for 19/20 (Contracting and Commissioning with CCG)	Borrill	Final amends made. Meeting to develop SOP - 14th May. Draft SOP circulated by YAS. Final version to go through YAS governance for approval. New Chair agreed for the group - Dave Green, Head of PTS, YAS. Request for LPCN office to now administrate meetings. Quarterely Summary Activity Report to be developed. Still pursuing procurement of replacement ambulance. next group meeting in September 2019			CCG funded service	
15. Improving EOLC for people living with Dementia Through a collaborative and whole system approach implement evidenced based practice and influence system wide workforce, training and development.	-Secure funding for project lead -Establish a citywide project group -Develop project plan for priorities agreedEstablish links with regional/ national groups -Identify gaps in workforce and propose solutions -Share Evidenced Base Practice	Jane Chatterjee	Priorities: Securing End of Life Admiral Nurse post(s) for Leeds Bid not funded by CCG to consider next actions. To develop a cohesive approach to the assessment of pain and distress Pain Subgroup established- First Meeting held 20 May To develop a cohesive approach to Advanced Care Planning. ACP Subgroup established-First met 3 May. To arrange a system wide workshop to feed into regional work. Planning meeting- 25th June. Workshop- 22nd July Links made with LCP Clinical Leads. Member of WVRH ICS Working group Update briefing circulated.	Jan-18	Mar-20	Pipeline bid	on track
		Medicines I	Management				
16. Process for identification and production of LPCM Medicines Related Guidance Develop a robust system to cover the whole process of guideline production from identification of need to ongoing review that links to Citywide processes already in place	- Map current Leeds process - Write SOP for LPCN (links to LPCN website as LHP is not accessible to all)		Citywide mapping of ratification process complete. Draft SOP completed, summary of citywide process to be an appendix to this. Draft SOP circulated to Exec with minutes for comment	May-17	Sep-19	N	on track
17. Anticipatory Medications To provide consistent advice and access to Network member organisations on the prescribing and use	Audit of S/C medication administered in last days of life Present Results to Anticipatory Meds Group	Moira Cookson	Data collection form piloted and agreed by group. Audit completed in October for LCH and hospices.	Sep-17	Mar-20	N	on track
of anticipatory medicines	- Discuss issues identified at National Anticipatory Study Days - Review Anticipatory Syringe Driver Guidance - Identify next Steps		Data input ongoing. AH has provided data from CUBE data now collated and analysed Members of group attended national study day Meeting in June to discuss next steps				
18. Guideline for Self / Informal carer administration of S/C medication New Guidance for Leeds to enable improved self care out of hospital	- Discussissues identified at National Anticipatory Study Days - Review Anticipatory Syringe Driver Guidance - Identify next Steps - Develop a guideline - Ratify guideline through appropriate governance - Implement guideline into practice - Review impact	Sarah McDermott Chris Toothill	AH has provided data from CUBE data now collated and analysed Members of group attended national study day Meeting in June to discuss next steps Guideline & patient/carer documentscompleted, ratified and incorporated into LCH CD policy Guideline cascaded within LCH Quality Meeting 6.12.18 Article to promote use within LCH Newsletter Uploaded to Leeds Health Pathways and website. Draft briefing to be approved prior to circulation to LPCN members	Jun-17	Jun-19	N	on track
Guideline for Self / Informal carer administration of S/C medication New Guidance for Leeds to enable improved self	Discussissues identified at National Anticipatory Study Days Review Anticipatory Syringe Driver Guidance Identify next Steps Develop a guideline Ratify guideline through appropriate governance Implement guideline into practice Review impact - Ensure all approved guidance have review dates agreed		AH has provided data from CUBE data now collated and analysed Members of group attended national study day Meeting in June to discuss next steps Guideline & patient/carer documentscompleted, ratified and incorporated into LCH CD policy Guideline cascaded within LCH Quality Meeting 6.12.18 Article to promote use within LCH Newsletter Uploaded to Leeds Health Pathways and website. Draft briefing to be approved prior to circulation to LPCN	Jun-17 Nov-18	Jun-19 May - 19	N	on track on track
18. Guideline for Self / Informal carer administration of S/C medication New Guidance for Leeds to enable improved self care out of hospital 19. Review and Refresh Existing Guidance Ensure all existing and approved guidance is updated within agreed timescales and redistributed	- Discussissues identified at National Anticipatory Study Days - Review Anticipatory Syringe Driver Guidance - Identify next Steps - Develop a guideline - Ratify guideline through appropriate governance - Implement guideline into practice - Review impact - Ensure all approved guidance have review dates agreed - Establish review groups for guidelines as required - To review Opioid Wheel by April 19 - To review seizure and bleeding guidance	Chris Toothill Moira Cookson	AH has provided data from CUBE data now collated and analysed Members of group attended national study day Meeting in June to discuss next steps Guideline & patient/carer documentscompleted, ratified and incorporated into LCH CD policy Guideline cascaded within LCH Quality Meeting 6.12.18 Article to promote use within LCH Newsletter Uploaded to Leeds Health Pathways and website. Draft briefing to be approved prior to circulation to LPCN members To secure support for review of opioid wheel. Moira and Lynne met to review wheel, minor alterations to formattian, no alterations to content. No comments received regarding issues with conversions. Updated document complete and on LHP. Also on LPCN website. Executive are happy for documents to be owned by LPCN Work with Suzie Gillon to review guidance.		May - 19		

		C					
21. Palliative Care Website: To design a website for public and professionals to provide advice and support regarding EOLC.	-Agree new MCN logo -Agree new MCN logo -Finalise content for public section of website -Agree planned content for professional section of website -Finalise content for professional section -Go live -Market website to professionals and public	Diane Boyne	New Name and Logo Agreed Approach to web development agreed-public section first then professional. Website Group reconvened. Website design approved and test site being built. Website developed by BML with LPCN input. LPCN responsibilities and funding agreed by NHS Leeds CCG. Agreed professionals content format. Quote received and agreed. Marketing support agreed by Execs Feb 19. Leaflet and Posters developed and printed. Communications Support actively supporting. Full launch during Dying Maters Week 16 May Promotional materials delivered and distributed. Website Live and promoted. Further Professional content being added. Twitter and Facebook account links being added and live Website Group to oversee further developments.	Aug-18	May-19	Pipeline bid Recurrent Funding to maintain from 2019- 20	on track
22 Strategy Development To inform and develop the next Strategy for Palliative and EOLC for Leeds	Gather all available intelligence and feedback: Strategy Event Report, Refreshed HNA, Optum Information, Bereaved Carers Survey Report, EPaCCS / Metrics Report AUPC - EPaCCS analysis / survey PHM - Fraility Outcomes etc. Scope Out and agree Key Priority Areas / Themes. Secure Support for Strategy Production Establish Strategy Advisory Group High level Plan Agreed SAG to agree dates	Mike Stockton	2nd OPTUM data sharing meeting held;follow up information to be provided and consider how to add hopsice data to Leeds Data set. Draft Strategic Framework Developed First SAG held and successful- Notes circulated. To devlop TOR. Workshop planned for 12th June to agreed Outcomes Framework and Scope.	Feb-19	Nov-19	Core MCN LAHP Grant TBA	on track
	1		l Jider network				
23 Frailty and EOLC Ensure palliative & EoLC is represented in plans for development of Population Management Approach to Frailty and EOL	Decide who within LPCN aligns to working groups and mechanism for feeding back	Adam Hurlow Sarah McDermott Gill P	LPCN maintaining involvement. Working groups formed: Training & Culture; Proactive Care; Virtual Ward; Rapid Response; Discharge. LPCN input clarified. EOL to be removed from Frailty Segment. EOL agreed to be a separate segment so OPTUM can provide data analysis for this Population. Initial contact with OPTUM and LPCN made. Follow up OPTUM workshop 16th May complete. Adam and Sarah to update Clinical Strategy Group regarding EPaCCs template and ReSPECT development. Also 18/19 metrics report. Links with 2 LCP's made regarding Advance Care Planning. Virtual Ward being planned. Contact made with Emma Fraser CCG project lead.	n/a	ongoing	CCG PHM £6k	on track
24. Single Point of Access (SPA) Ensure palliative & EoLC is represented in plans for Citywide SPA.	Better understand the citywide work.	Sarah McDermott Diane Boyne	Attended meeting 6th November. To link with Leeds CAS. Initial meeting 29th November to share opportunities for joint working. To meet again in January. Raised idea of Advanced Care Plan to the LCR work. Leeds CAS to analyse data regarding % of EOLC calls Leeds CAS expanding number of Practices supported and times available from April. Val to visit CAS to share learning Citywide Group meeting postponed	n/a	n/a		on track
25 Respiratory /COPD Pathway Ensure Palliative & EoLC is represented in plans for COPD pathway(s).	LPCN contribute to citywide agenda and service redesign.	Sarah McDermott	The group is currently focussing on the following: Advance care planning in relation to pulmonary rehab Perceived delays in care packages at the point of discharge and for people already at home Non-pharmacological approaches to care/breathlessness Wider sharing of LTHT medicines management guidance around de-prescribing Wider sharing of LTHT training podcasts Further citywide study day Links with the Community Geriatricians have been made NB Chris Kane, Suzie Gillon, Alison Bolland and Jason Ward working collaboratively to undertake audit of potential need/ demand for MDT support; Survey within LTHT. Will then consider community referral demand. This will inform development of single pathway for Breathless Therapy Support for Advanced COPD in the community (both at home and in clinic/ day unit) and level of input required to COPD MDT.	n/a	n/a	Y WF Recurrent Therapy Post	on track
26. Specialist Palliative Care Advice to YAS To provide single contact number for Leeds to enable access to SPC advice and support to YAS Ambulance Crews who are called out to people diagnosed as at End of Life. This is a Regional Wide Project	-identify all key people for this project in Leeds -Propose a simple solution(s) to enable a single contact point to be provided for SPC; in hours and out of hours -System choose and agree preferred option -Regional Lead notified of Leeds numbers -Partners agree and adopt the recording process for administering calls - Continued liaison and feed back to Regional Lead and YAS	Helen Livingston (Regional Lead) Hannah Zacharias Leeds	Continued use of process reported by YAS. Hannah will share back with Helen Livingston - Regional Lead.	Oct-18	Jan-18 Go live Mar-20 Monitor and report first year		on track
27. Leeds Mortality Reviews To contribute to the citywide Mortality Review work led by Ian Cameron, Director of Public Health, LCC.	Share Learning from the Mortality Review process Identify risks and issues for system and PEOLC	Lynne Russon	To ask Lynne for update.	Apr-19	01/03/20		
28. Learning Disability EOLC Service Improve EOLC, including support at home, for people living with a Learning Disability	Not a formal Project. Group are building links and engaging with LD patients about their needs and choices.	Margaret Deardon Chris Stothard Michelle Evans				N	
29. Gypsies and Travellers Supporting individuals at EOL to access care and remain in their own home.	Not a formal project. Hannah Wilson CNS at Wheatfields has developed links with the Liaison Officer for the Cottingley Springs Gypsy and Travelers Site: https://www.leeds.gov.uk/residents/housing/housing-options/gypsy-and-travellers	Hannah Wilson	Highlighting issues with fair access to care and GP registration.				

30. Prison EOLC MDT	Consultant and therapist attend 1/12 MDT to	Chris Kane	8 Cases to date where hospital admission avoided.	Apr-18		Yes	
Providing Specialist Palliative Care advice and	discuss advanced illness and complex cases.		Inmates would like to be able to die in cells not on healthcare			CCG R	
support to the Armley Prison Health Care Team.			unit - Challenges.			l	
Improve EOLC within Prison and reduce need for			Developing Education Programme for Prison Health and Care				
hospitalisation.			Staff.				
			Monthly MDT's continue				
31. Homelessness	Semi formal project. One of St. Gemma's Quality	Catherine Malia	Next Workshop to involve wider group being planned.			N	
Improve the care and support provide to people	Account Commitments.						
who are homeless at the end of their life	St. Gemma's have developed links with other						
	Homeless Specialist Services in Leeds - York Street						
	Practice, St. Georges Crypt,						
	Held an initial introductory workshop.						
	Agreed to extend partners involved and Identified						
	who else to involve across the city						
	Supporting GSF meetings with York Street						
	Developed training for Primary Care Staff at York						
	Street						
32. Care Home Scheme for Primary Care		Helen Smith	NHS Leeds CCG Lead is Helen Smith. DB made contact	n/a	n/a		on hold
,,			No wider system input required as yet.				
	Sp	ecialist Palliative	Care Supported MDT's				
Heart Failure							
Parkinson's							
MND							
Movement Disorders							
Renal							
Respiratory							
		Closed /Com	pleted Projects				
Project Title and Purpose	Key Milestones	Project Lead	Update	Start date	End date	Funding?	Add from dropdown
1.Palliative Care Education Overview	-Gather information from education providers and	Trish Stockton	Training provided and future training planned collated to	Jul-17	Oct - 18	N	complete
Collate current EOLC education delivered and	employers of health and care staff in Leeds		devise annual report for CCG.				
identify gaps for each staff group.	-Formulate a useful report		Analysis of data progressing.		Nov - 18		
, o-p group.	-Identify Gaps		Report completed and circulated Feb.		10		
	-Agree next steps		Lessons learnt for future data collection and gaps in education		Feb - 19		
	эксрэ		agreed.		13		
			To agree future data collection format and gap analysis as		Jun- 19		
			workforce data not easily found.		3011- 13		
			Suggest close project - Agreed by LPCN Executive				
			Suppose crose project - Agreed by Er Civ Executive				