

#### Seacroft

#### **Dying Well in the Community Project**

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Presentation to LPCN Group 27th March 2024

## Background

- Dying Well in Leeds Project the aim of the project is
- To improve the transfer of patients between all providers to ensure continuity of care and patient experience
- Three key action areas after Phase 1
- Updating the service offer
  - Working to integrate community services in local areas
  - Developing a glossary of terms
  - Ensuring that all staff are able to recognise and support people who are at the end of life
- Scoping Citywide Single Point of Access for Palliative and End of Life care
- Working to maximising efficiency and increasing resources available to support death in the community

# Why Seacroft?

- we knew this was too big to try city wide
- Seacroft had a range of factors in its favour
  LCP and PCN were well developed
  - $\odot$  there was real enthusiasm for EoL
  - there had been a meeting between senior leadership in the PCN and the hospice
  - $\odot$  there was an active third sector
  - $\circ$  it was coterminous

### Despite this

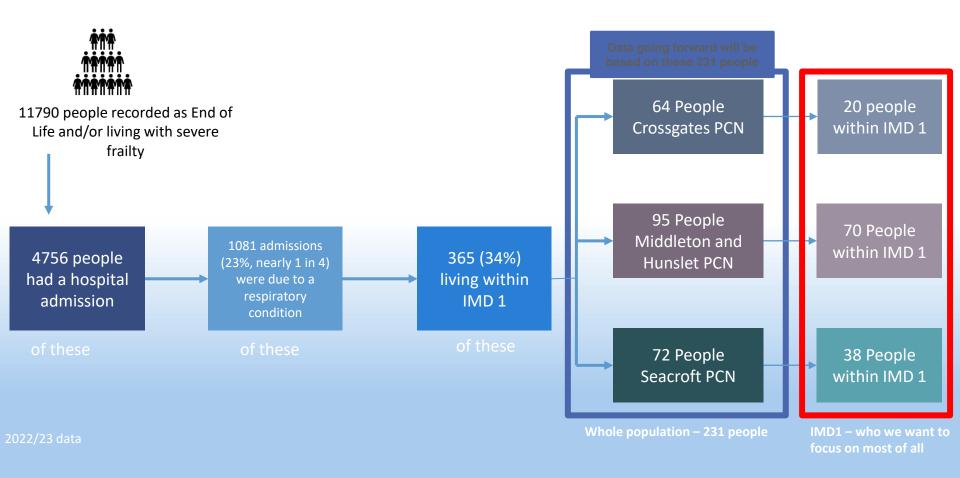
- project process getting people engaged took longer than expected
  - there was great commitment from senior management but people are busy
  - $\circ\,$  project support was needed
  - core group changes
  - started looking at the very end of life but needed to look earlier – as last few weeks often works well
  - recognition that it is a small part of primary care's work

#### **Project progress**

- a core group of professionals meeting monthly
- a grant was obtained to run Death & Dying conversations with the Seacroft Community
- respiratory City-wide work gave a focus and patient stories have been developed
- strong third sector and mature links with community members/citizens - the strength of communities and community methods

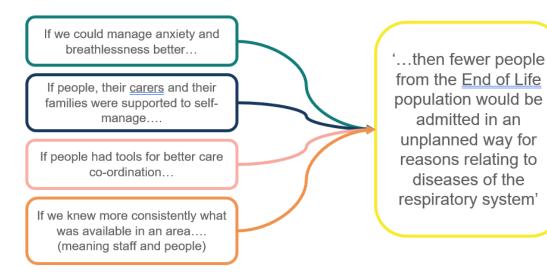


# Our target population is 3 LCPs in IMD1 – this is the size of that population





The overarching question is 'is it possible to reduced admissions for people at the End of Life for Disease of the Respiratory System with a particular focus on Seacroft, Cross Gates and Middleton and Hunslet LCP areas and how could we do this?



The hypothesis opposite were developed in a workshop focused on this question in January. The aim of the engagement is to look to validate these further through:

- Understanding the views of people
- Understanding the views of staff
- Understanding the patient journey
- Further analysis of the data

We also want to consider how we could get people out of hospital more quickly.

# End of project appraisal

Several views

- qualitative and quantitative
- interviews with key players on lesson learnt
- gather "soft" intelligence what is working differently
- a stakeholder survey to establish
  - $\circ$  what has changed/improved in 12 months
  - $\circ$  the ongoing partnership infrastructure 'the project legacy'
  - ongoing pieces of work
  - the ingredients needed for organisations to better support people to die well in the community
  - $\circ$  what can be 'lifted and shifted' and applied across Leeds

### Some emerging themes

- (how close to) the end of life started out looking at the last two weeks but moved earlier
- focussing on a specific EoL cohort respiratory work was a blessing
- locality models of working is powerful
- third sector infrastructure (it's not what you know...)
- don't separate the clinical and the social social prescribing and care coordination needs embedding in a clinical team
- strong third sector and mature links with community members/citizens - strengths of communities and community organising methods

# **Project legacy**

- partnership and relationships
- awareness of solutions within the community – who does what
- partnership infrastructure
- agreed areas to develop coming from the patient stories and a degree of trust to work together



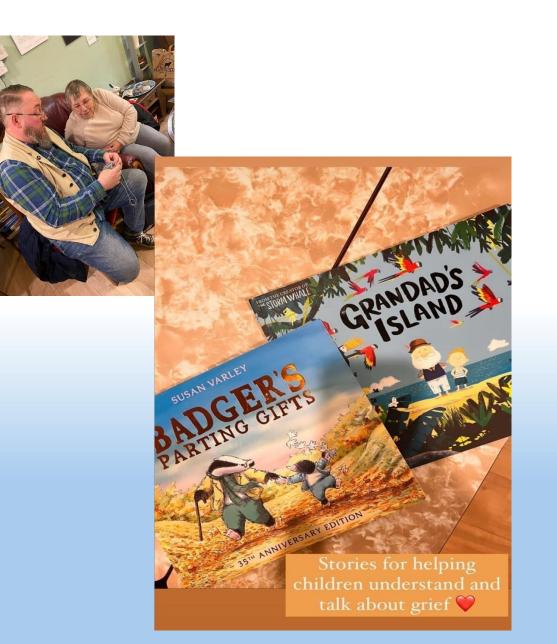
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Video

Friends

Marketplace Notifications

Menu



Local Care Partnership ensuring the project legacy

- emerging themes from the clinical work to repeat with other areas of end of life and LTC
- potential investment in an end-of-life care coordinator
- third sector empowered (and paid) to support the work of the core group
- core group members to continue meeting
- PCN and third sector holding community death and dying cafes with different themes each month
- community grants and local support groups and buddies being tested