

CSW Priority Training in Palliative & End of life Care

Claire Iwaniszak

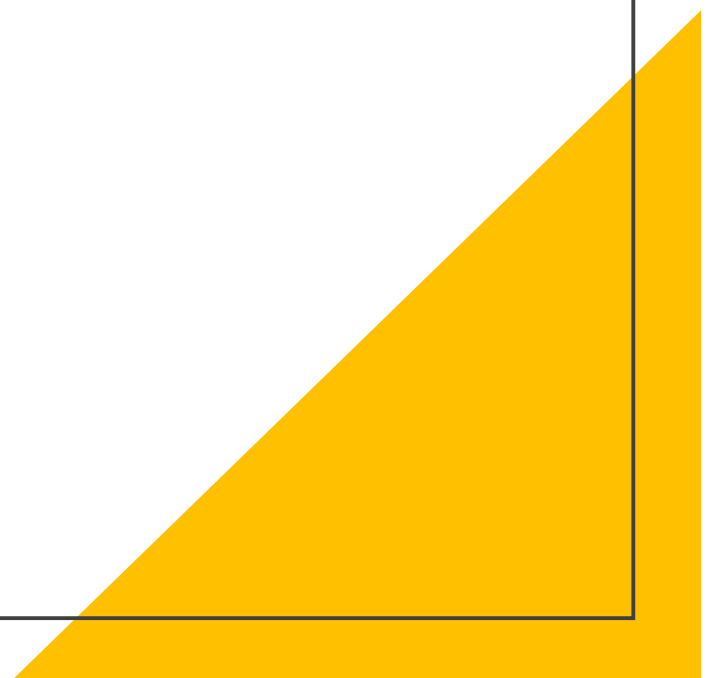
Clinical Educator

Adult Palliative Care Team, LTHT

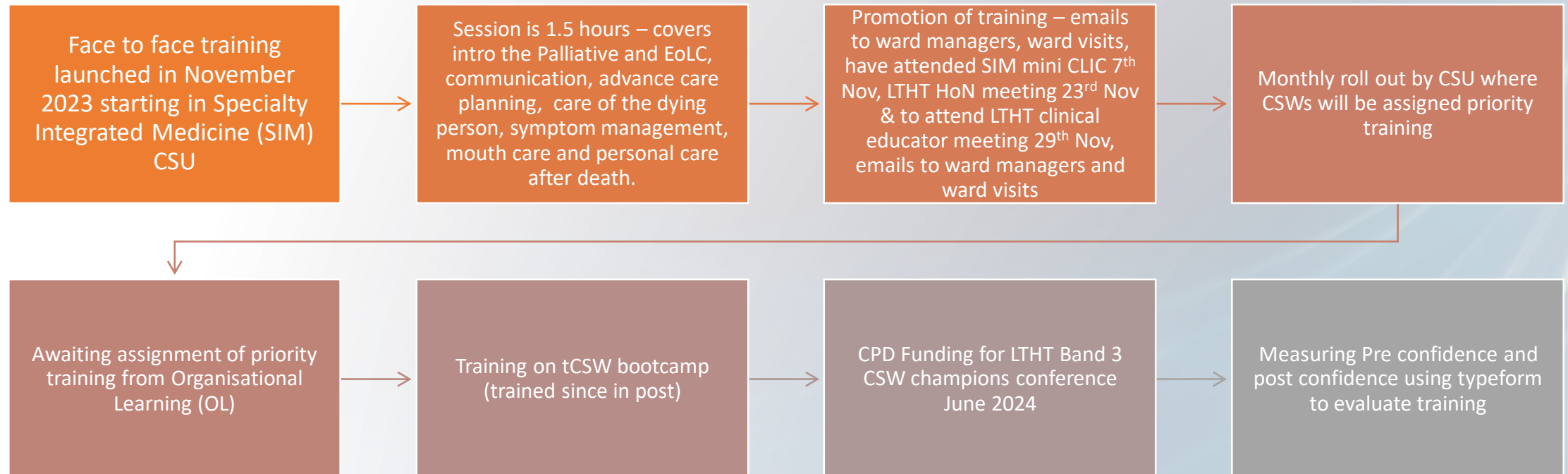
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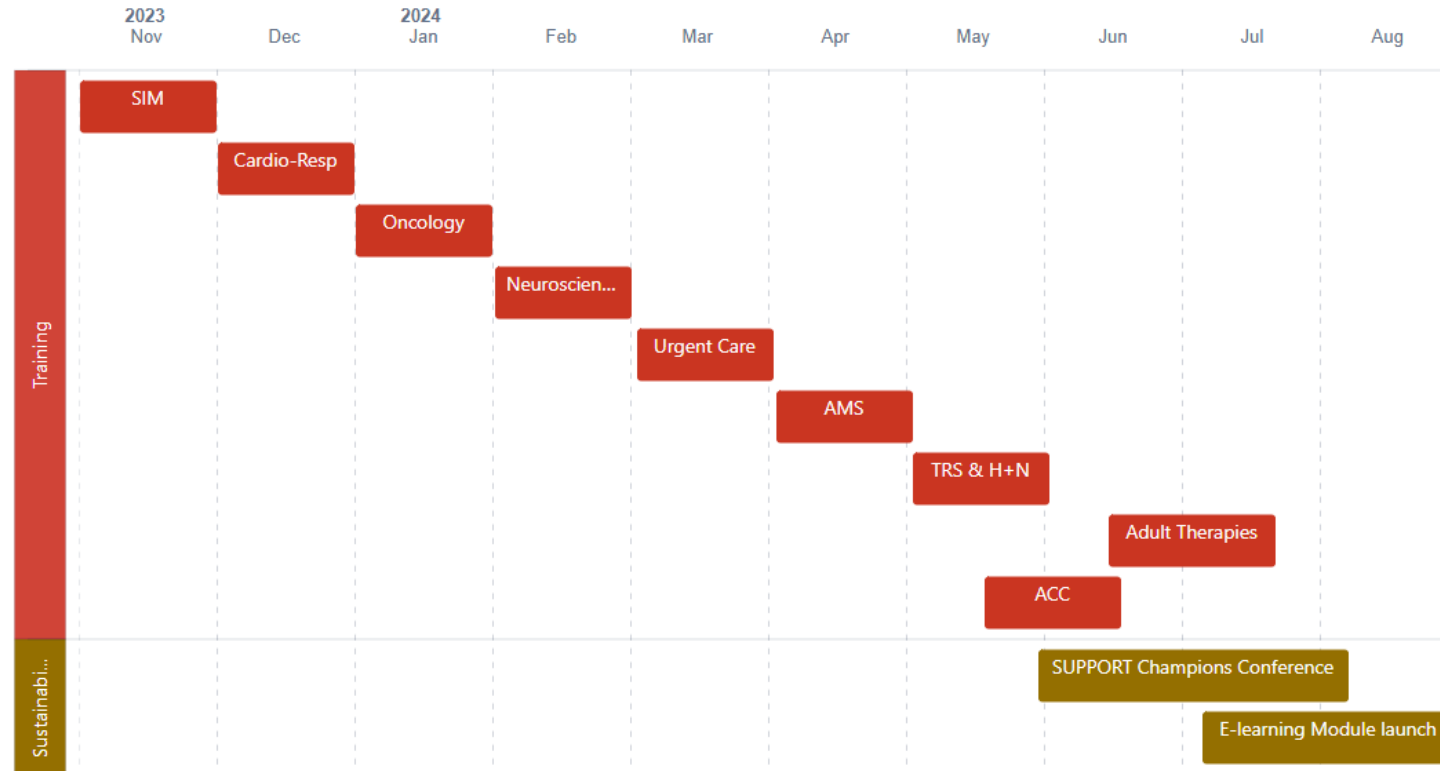
Adult Palliative Care Team, LTHT



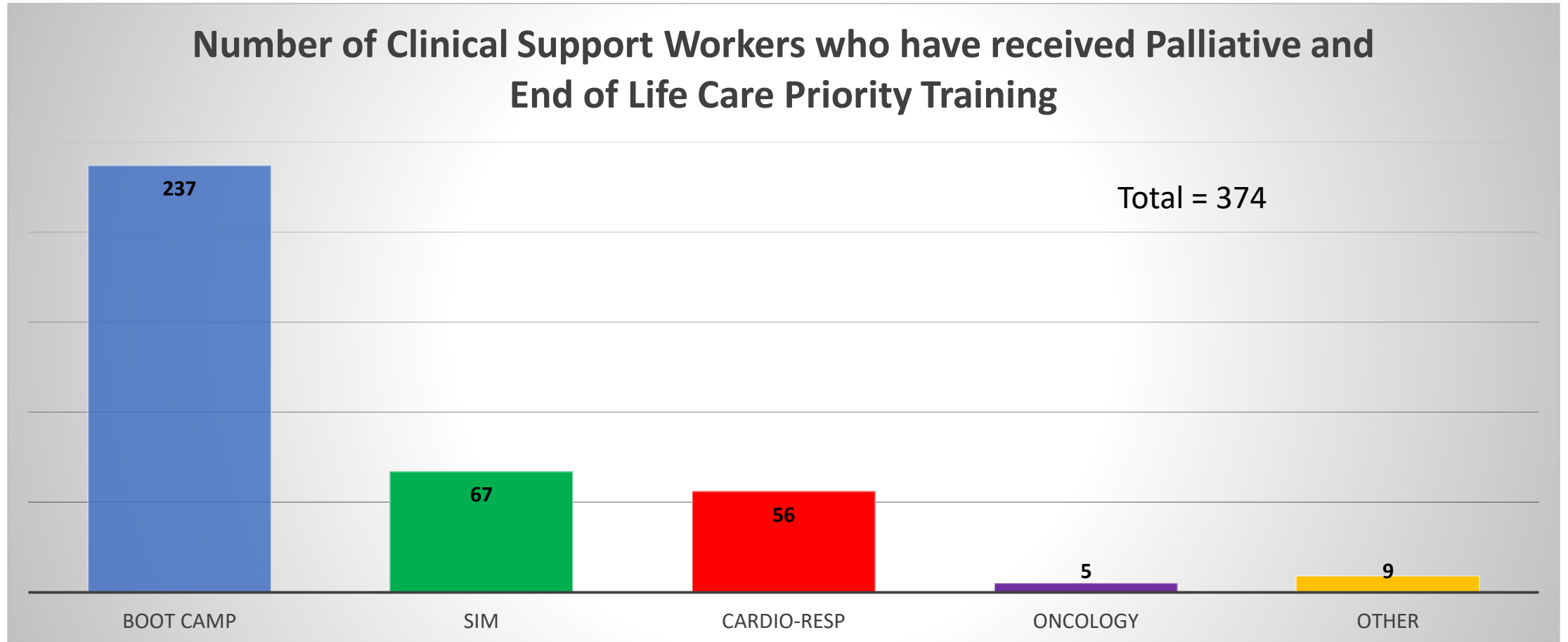
CSW Priority Training



Plan for roll out CSW training and ESR assignment by CSU



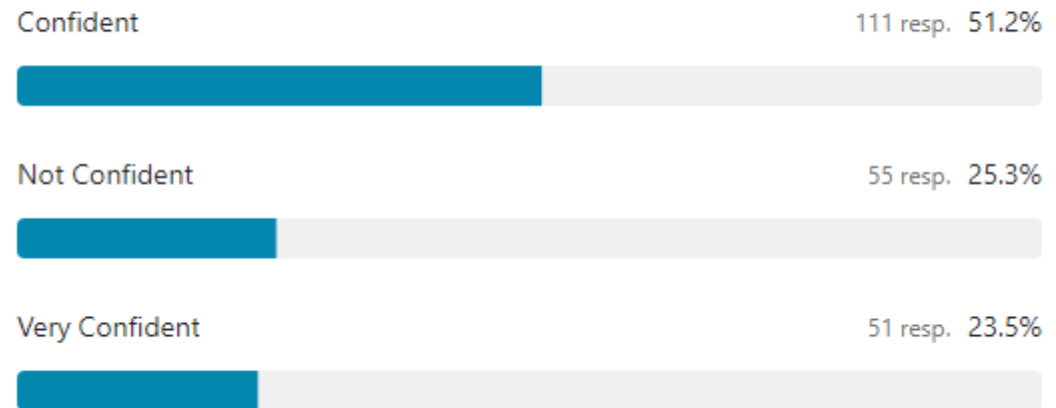
Training figure to date (July 2023-January 2024)



Pre confidence levels CSWs

How confident do you feel caring for a dying person?

217 out of 223 people answered this question



Post Training Confidence

Do you feel more confident caring for a dying person?

67 out of 68 people answered this question



Feedback

Everything was covered very well. The tutor did a very good session, factual and giving time for staff to talk and give their views.

Almost all areas were covered, I really enjoyed the training.

Claire did a great job and stayed longer than 90 minutes to cover everything. It would be better if sessions time was longer. Thanks very much


Was very good session only the time was too short

I enjoyed every moment of the class

Build a network of Band 3 CSW 'SUPPORT' Champions

Conference plan for 26th June 2024 at Bridge Community Church

To have representatives from LCHT, SGH, WFH, homelessness project on the day

Palliative & End of Life Care SUPPORT Champion Role Profile

SUPPORT



-  Embeds the SUPPORT campaign in their working environment
Keeps the Palliative Care information board in their clinical areas tidy and up to date with readily available patient & relative information leaflets
-  Promotes the TALK campaign ensuring that dying patients and their families are well informed and up to date with the plan of care.
-  Provides clinical leadership and acts as a role model for colleagues promoting excellent, holistic end of life care at a level appropriate to their job role
-  Raises the importance of ensuring that the patients' wishes, values, needs and preferences are the driving factors behind any shared decision making processes
-  Promotes their role and capabilities as a SUPPORT Palliative and EoLC Champion within their team and maintains the comfort care packs on the their ward environment.
-  Ensures that their own Priority Training is up to date
Ensures that any clinical or educational activities provided within the clinical area reflect current issues, trends, guidance and research
-  Disseminates information from Palliative Care Team to all members of staff in their clinical area
Attends LHTH Palliative and EoLC conference for Unregistered staff

If you are Band 3 clinical support worker working on adult inpatient ward and are interested in becoming a SUPPORT Champion, please discuss with your ward manager.
Please contact Claire Iwanisak - Claire.iwanisak@nhs.net to express your interest.

Next Steps



Continued promotion and delivery of training



OL to assign priority training on ESR



Build a network of Band 3 champions –
conference June 2024



Development of e-learning module and padlet



Train the train model for CSW bootcamp (new to care)