Notifying Agencies/Organisations when someone has died



When someone has died, you may need to (or wish to) notify several difference organisations about the death.

The chart below contains suggested agencies or organisations to contact*. You can print the chart and add your own notes.

| ORGANISATION/AGENCY | NOTES (e.g. reference numbers; name of person contacted) | TELEPHONE NO. | EMAIL ADDRESS | DATE NOTIFIED |
|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------|---------------|---------------|---------------|
| 'TELL US ONCE' There is a free 'Tell Us Once' service through which you can report a death in Scotland, England and Wales (https://www.gov.uk/after-a-death/organisation-you-need-to-contact-and-tell-us-once). The service enables most government departments to be automatically informed of the person's death. These include the following: | | | | |
| Driver and Vehicle Licensing Agency (DVLA): for cancella- tion of driving license | | | | |
| HM Revenue and Customs (HMRC): for personal tax affairs | | | | |
| Passport Office: for cancellation of passport | | | | |
| Department for Work and Pension (DWP): for cancella- tion of benefits and entitle- ments e.g. Universal Credit, State Pension | | | | |
| Any local authority (council) services e.g. Blue Badge Scheme; Electoral Register | | | | |

| ORGANISATION/ AGENCY | NOTES (e.g. references numbers; name of person contacted) | TELEPHONE NO. | EMAIL ADDRESS | DATE NOTIFIED |
|----------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------|---------------|---------------|---------------|
| LEGAL | | | | |
| Coroner's Office | | | | |
| Police Officer | | | | |
| Family Liaison Officer | | | | |
| Registrar of Deaths | | | | |
| Executor of Will | | | | |
| Solicitor | | | | |
| FUNERAL | | | | |
| Funeral Director | | | | |
| Faith Leader/Celebrant | | | | |
| FINANCIAL | | | | |
| Financial Advisor | | | | |
| Life Insurance | | | | |
| Home Insurance | | | | |
| Car Insurance | | | | |
| Pet Insurance | | | | |
| Bank/Building Society: for cancellation of direct debits, standing orders, hire purchase agreements, loans, mortgage | | | | |
| Landlord, Housing Association, Council Housing: for cancellation of accommodation | | | | |
| Pension scheme(s) (private or workplace related) | | | | |

| ORGANISATION/ AGENCY | NOTES (e.g. references numbers; name of person contacted) | TELEPHONE NO. | EMAIL ADDRESS | DATE NOTIFIED |
|--------------------------------------|-----------------------------------------------------------|---------------|---------------|---------------|
| HOME | | | | |
| Mail deliveries that need cancelling | Www.thebereavementregister.org.uk | 0800 082 1230 | | |
| Council Tax | | | | |
| Utilities | | | | |
| - Electric | | | | |
| - Gas | | | | |
| - Water | | | | |
| - TV | | | | |
| - Broadband provider | | | | |
| - Telephone (landline) | | | | |
| - Telephone (mobile) | | | | |
| HEALTH AND CARE PROV | IDERS | | | |
| GP of the person who has died | | | | |
| Hospital – if person was attending | | | | |
| Optician | | | | |
| Dentist | | | | |
| Social Services | | | | |
| WORK | | | | |
| Your own workplace | | | | |
| Workplace of the person who has died | | | | |
| School/University | | | | |
| Jobcentre Plus | | | | |

| ORGANISATION/ AGENCY | NOTES (e.g. references numbers; name of person contacted) | TELEPHONE NO. | EMAIL ADDRESS | DATE NOTIFIED |
|--------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------|---------------|---------------|---------------|
| PERSONAL | | | | |
| Membership of organisa- tions e.g. golf, football, li- brary, gym | | | | |
| Social Media accounts e.g. Facebook, Twitter, LinkedIn, Instagram, Tik- Tok | | | | |
| Check the person's diary if possible and cancel appointments | | | | |
| IDENTIFYING SUPPORT FO | OR YOURSELF AND OTHERS | | | |
| Your GP | | | | |
| Emotional support in your area | www.ataloss.org www.leeds.gov.uk/residents/births- deaths-and-marriages/death/ bereavement-services/get-breavement- support | | | |
| Financial assistance of benefits you may be entitled to e.g. bereavement support | | | | |
| Other key resources that may help you | www.leedspalliativecare.org.uk/helping- you/support-for-patients-and-carers/ | | | |

^{*}This is by no means an exhaustive list, but the suggestions may help you to consider who may need to be informed.

